

User's Manual

INVERSION THERAPY

The Infinity Massage Chair

Rolling, Kneading & Swing Footrest





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Thank you for purchasing the Inversion Therapy Massage Chair. In order to enjoy the massage chair, please carefully read this operation manual before using it, especially for its safety instructions.

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Safety Precautions

To prevent any possible damage, accident, or injury, please pay attention to the following cautions:

1. DO NOT let children play on the chair.
2. DO NOT attempt to uninstall, repair, or modify the chair without the company's technician guidance.
3. If users feel unwell or ill when using the chair, please stop and turn off the power immediately.
4. Keep hands and feet away from the mechanical massage devices.
5. UNPLUG the power cord when doing maintenance.
6. Persons with any of the following conditions MUST consult their physician before using the chair:
 - (1) Persons with heart diseases.
 - (2) Persons with malignant tumors.
 - (3) Women who are pregnant or menstruating.
 - (4) Persons with spinal abnormalities or curvature.
 - (5) Persons who are under medical treatment.
 - (6) Persons with osteoporosis.
 - (7) Persons who require medical rest.
7. DO NOT use the chair in a dirty, greasy, smoggy, or humid environment.
8. DO NOT expose the chair directly to sunlight and DO NOT place the chair too close to other electrical appliances.
9. DO NOT clean the chair with alcohol or evaporative solutions.
10. UNPLUG the power cord and DO NOT use the chair if the leather or fabric cover is torn or worn-out. Contact the company's maintenance department immediately.
11. Users with hair dressing/pomade - Please place a towel behind your head in order to protect the leather or cloth cover.
12. DO NOT load two or more persons on the chair at the same time.
13. Persons under 18 years old DO NOT use the chair without an adult's supervision.
14. Persons who weigh over 400 pounds DO NOT use.
15. Removal of the cushion from the back pad results in stronger massage.
16. DO NOT drink or eat while using the massage chair.
17. Please flip back the headrest pillow before starting the massage.



Cautions for the Heat Function

- 1.To prevent burns, always wear proper clothing when using the heat function. Never remove the backrest flap when using the heater, combined with the function of fixed-point massage.
- 2.To prevent burns, children, disabled people, and persons who are sense-limited, DO NOT use the function of fixed-point heater.
- 3.DO NOT use the heater for more than 30 minutes. Turn off the heater for a few minutes before using it again. Continuous use of the heater may result in over-heating and burns.
- 4.The best usage of the heater is to combine with the overall mode, so that users feel not only more comfortable, but are also at no risk for burns.
- 5.Turn heater off BEFORE powering off the chair.

Suggested Massage Usage

Persons should not use the massage chair for more than 30 minutes per day.

Avoid massaging the same region over 3 minutes, in order to prevent discomfort and/or injury.

Cautions

The One Touch controller requires only fingertips to operate.

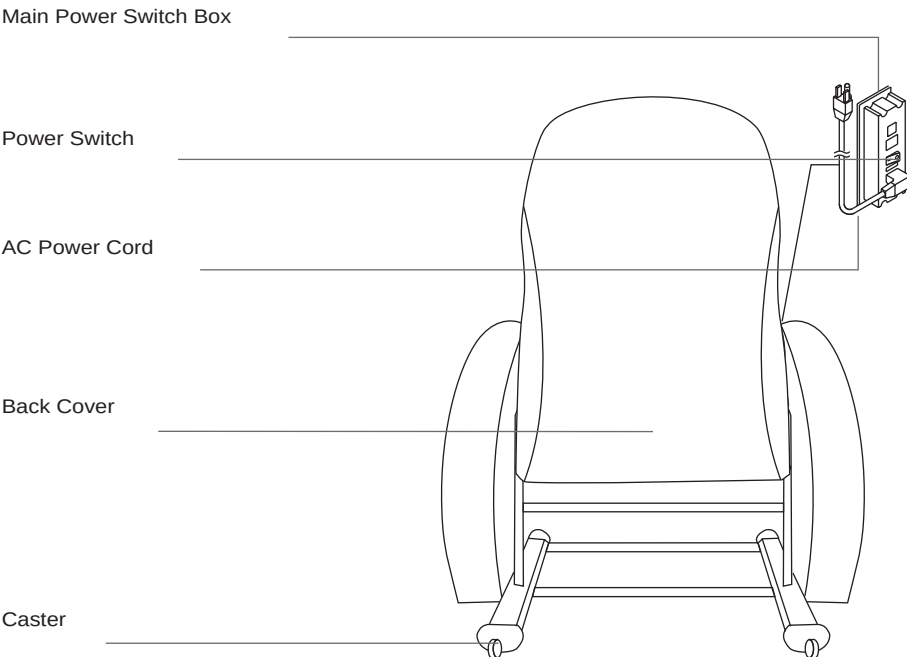
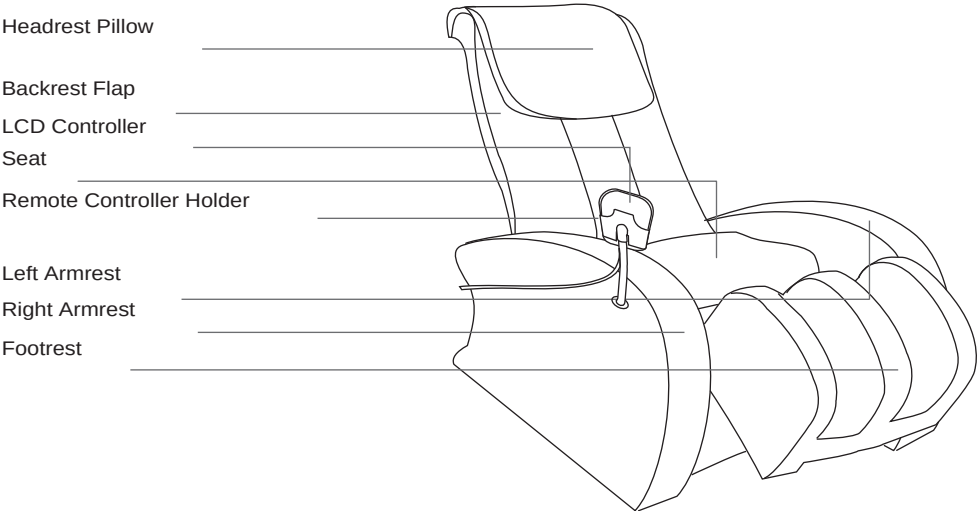
Improper use/handling of the controller may result in damage.

DO NOT sit/step on, or drop the controller on the floor.

DO NOT press the controller too hard.

DO NOT use foreign and hard objects to operate the controller, including your nails.

Turn the power off after when done using the chair.



Step 1

Take out the chair from the box.

Step 2

Pull back the backrest until you hear a “click” sound. Flip the backrest flap on the front of the chair and affix it to the Velcro on the seat board.

Step 3

Connect the wire of Seat cushion with same color(Black) connector underneath the chair seat.

Connect the wires of both arms with same color(Green) connectors underneath the chair seat. Then, tighten the three screws for both left and right armrests to the chair seat frame.

Step 4

Put the seatrest cushion firmly on the seat board. Then, zip up the zipper of the front seat cushion.

Place the large headrest pillow to the backrest flap and attach it to the Velcro on the back of the chair.

Step 5

Place the small headrest pillow on top of the large headrest pillow, and attach it to the Velcro on the back of the chair.

Install the remote holder, loosen the pre-screwed screws from the right armrest, and then install the holder with the existing two screws using Philips Screwdriver. Plug the wire connector of remote control into the power switch box, and put the remote controller into the holder.

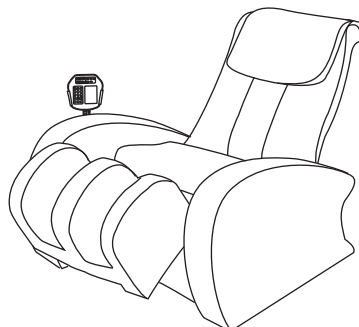
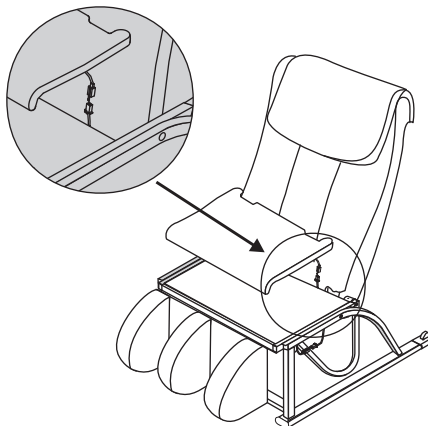
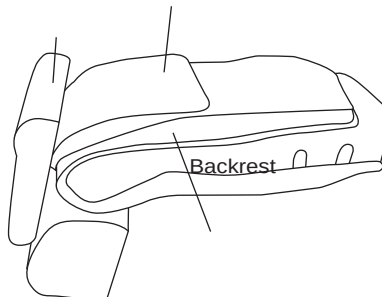
Step 6

Check again to make sure all steps are done properly. The chair is ready for use.

Step 7

Plug in power cord to chair and wall outlet.

Large Pillow
Seat Cushion



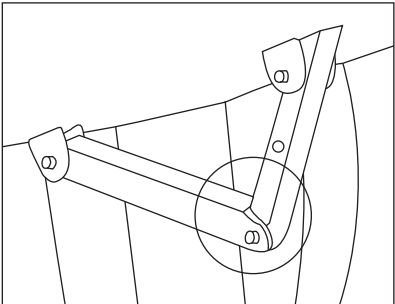
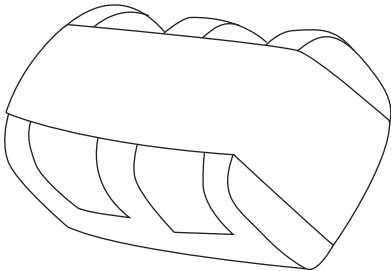
Optional 1

There are two straps included with the chair to hold the feet in position for a more enjoyable foot massage. The length of the straps can be adjusted to the position that best suits the user.

Optional 2

The foot extension length can be adjusted to 7 cm, 8 cm or 10 cm.

Lift up the footrest, and use Long Nose Pliers to take out the E type clip. Remove the bolt to set the hole in preferred length. Then, put back the bolt and lock in the E type clip.



風池 Feng Chi

天柱 Tian Zhu

肩中俞 Jian Zhong Shu

肩外俞 Jian Wai Shu

附分 Fu Fen

魄戶 Po Fu

膏肓 Gao Huang

神堂 Shen Tang

肝俞 Gan Shu

胆俞 Dan Shu

脾俞 Pi Shu

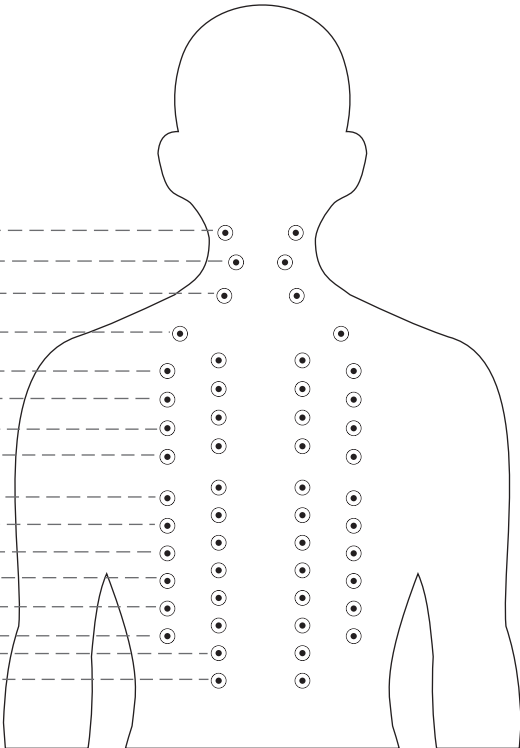
胃俞 Wei Shu

三焦俞 San Jiao Shu

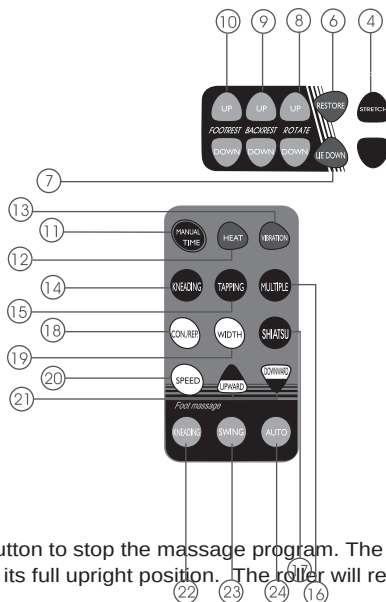
腎俞 Shen Shu

氣海俞 Qi Hai Shu

大腸俞 Da Chang Shu

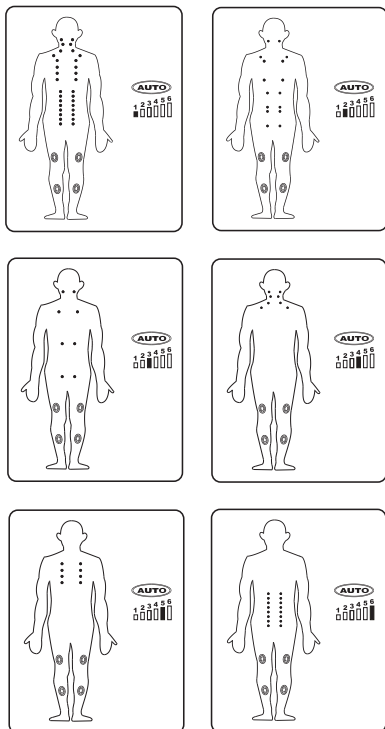


Product Functions and Descriptions



① **STOP** STOP Button

② **AUTO** AUTO Button



Press this button to stop the massage program. The chair (chair back and footrest) will return to its full upright position. The roller will return to the storage area of the chair back.

Users can press the auto buttons with 6 selections to start a programmed massage for different areas of the body. Users can select: fixed point, head to neck, regional, upper back, and lower back. Each preset time is 15 minutes. Before the massage program, the roller (with optical scanning technology) will automatically detect the length from the shoulders to the waist and remember the acupressure points of the user. This provides a customized and comfortable massage based on the user's height. When the massage program is finished, the chair (chair back and footrest) will return to its full upright position. The rollers will return to the storage area of the chair back.

The AUTO massage programs are preset and the speed and width of the rollers automatically adjusts for each user.

The FOOT MESSAGE, VIBRATION and HEAT functions can be operated separately. These functions can be used in conjunction with STRETCH, ROCKING, RESTORE/LIE DOWN, ROT-ATE UP/DOWN, BACKREST UP/DOWN and FOOTREST UP/DOWN buttons.

Auto 1- Full body massage

Auto 2- Regional massage

- User can use the manual button UPWARD and DOWNWARD to move the rollers to the desired point. The massage program will work on the area that the user desires to focus on.

Auto 3- Fixed Point massage

- User can use the manual button UPWARD and DOWNWARD to move the rollers to the desired point. The massage program will be the fixed point that the user desires.

Auto 4- Head to neck massage

Auto 5- Upper back massage

Auto 6- Lower back massage

③ RELAX Button

Press the RELAX button for 38 / 30 / 15 / 10 / 6 minutes. Each of these settings has different recline angles with pre-programmed massage functions. Before the massage program starts, the rollers will automatically detect the body length from the shoulder to the waist and remember the acupressure points of the user. The chair will automatically adjust to the most comfortable massage angle.

After the massage program, the chair will return to its full upright position. The roller will return to the storage area of the backrest.

The FOOT MASSAGE, VIBRATION and HEAT function can be operated separately.

After the massage program, the user can press the STOP or RESTORE button to bring the chair back to its full upright position. The roller will return to the storage area of the backrest.

The 10/6 minutes programs cannot work with other massage functions.

E1: Zero Gravity for the most comfortable sitting angle

E2: V angle for victory stretch

E3: angle for lumbar stretch

E4: Inversion stretch for elevating the feet above the head to release the pressure from the legs and, to stimulate the blood flow from the feet to the heart.

E5: Stops the E1, E2, E3 and E4 functions, and restores the chair to the upright position.

④ STRETCH Button

Press this button to select different reclining programs.

d1: Deep recline (no rocking function)

The chair will automatically adjust to the deep recline angle.

This function can be used with AUTO and manual programs.

When the massage program is finished, the chair (chair back and footrest) will return to its full upright position. The rollers will return to the storage area of the chair back.

d2: Medium recline(with rocking feature)

The chair will automatically adjust to the medium recline angle and the chair will automatically rock back and forth.

This function can work with AUTO and manual programs.

When the massage program is finished, the chair (chair back and footrest) will return to its full upright position. The roller will return to the storage area of the chair back.

d3: Deep recline (with rocking feature)

The chair will automatically adjust the deep recline angle and will automatically rock back and forth.

This function can work with AUTO and manual programs.

When the massage program is finished, the chair (chair back and footrest) will return to its full upright position. The rollers will return to the storage area of the chair back.

d0: Fixed recline

The chair will stay in its current position when you are in the function of d1, d2 or d3 reclining programs.

When the massage program is finished, the chair (chair back and footrest) will return to its full upright position. The rollers will return to the storage of the chair back.

ROCKING Button

⑤

⑥  RESTORE Button

Press this button to automatically raise the chair to the full upright position.
This function cannot work with RELAX 10 and 6 minutes programs.

⑦  LIE DOWN Button

Press this button to automatically recline.

This function cannot work with RELAX 10 and 6 minutes programs.

⑧  ROTATE UP/DOWN Button

Press UP or DOWN button to rotate the chair to the desired angle.

This function cannot work with RELAX 10 and 6 minutes programs.

⑨  BACKREST UP/DOWN Button

Press Up or Down button to adjust the backrest to rise or recline.

This function cannot work with RELAX 10 and 6 minutes programs.

⑩  FOOTREST UP/DOWN Button

Press UP or DOWN button to adjust the footrest to rise or recline.

This function cannot work with RELAX 10 and 6 minutes programs.

⑪  MANUAL/TIME Button
(5/10/20/30 minutes)

To start any manual function, press this button to set massage time for 5 / 10 / 20 / 30 minutes. User can choose the preferred massage functions - Kneading, Tapping, Multiple or Shiatsu. The massage for foot or seat is also capable with this function.

Press this button to turn on / off the warmer in the backrest.

H1: 5 Minutes H2: 10 Minutes

H3: 15 Minutes H0: Off

⑫  HEAT Button

Press this button to select the different vibration cycles for the seat cushion and armrests. There are four different cycles of vibration.

⑬  VIBRATION Button

Press this button to turn on/off the kneading function. This function can work with other manual functions except the WIDTH button. The Kneading is preset at speed one. User can press SPEED button to adjust to the preferred speed.

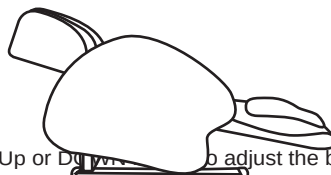
⑭  KNEADING Button

Press this button once to turn on Tapping (A1), press twice for Flapping (A2), press third time for Knocking (A3) and continuously. This function can be used with other manual functions. The Tapping and Flapping are preset at speed one. User can press SPEED button to adjust to the preferred speed and press WIDTH button to adjust to the preferred width. There is only 3-speed adjustment for Flapping function. The Knocking function is not capable to work with SPEED.

⑮  TAPPING Button

Be Cautious

When using the position showed for prolonged periods of time.



①⑥  MULTIPLE Button

Press this button to turn on/off kneading and tapping dual function. This function can work with other manual functions except the WIDTH button. The kneading and tapping dual functions is preset at speed one. User can press the SPEED button to adjust to the preferred speed.

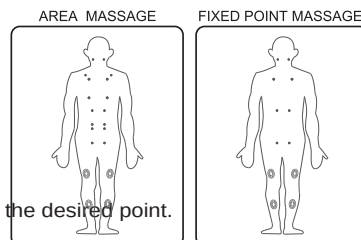
①⑦  SHIATSU Button

Press this button to select a programmed shiatsu massage function for the whole back.

①⑧  CON./REP. Button

Press this button for 6 selections to massage at Fixed point, Area, Full body,

Head to neck, Upper back and Lower back. Then press the other manual massage buttons: KNEADING, TAPPING, MULTIPLE and SHIATSU for back massage.



Only in the Area and Fixed point massage functions, can you use the UPWARD and DOWNWARD button to move the rollers to the desired point.

①⑨  WIDTH Button

Press this button to adjust the width for the TAPPING function. Users can select either wide / medium / or narrow to suit themselves. This function cannot work with ~~KNEADING, MULTIPLE and SHIATSU functions.~~

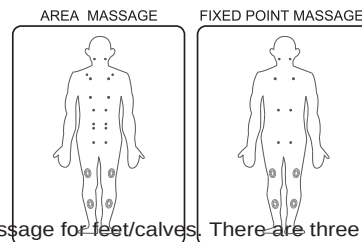
②⑦  SPEED Button

Press this button for 6 different speeds. You can use this function with KNEADING, TAPPING and MULTIPLE functions. When running the AUTO and RELAX functions, the speed changes to follow the intensity of programmed massage. This function cannot be used to adjust the speed for SHIATSU.

②①  UPWARD/DOWNWARD Button

Press this UPWARD or DOWNWARD button to adjust the rollers to the desired position.

This function only can work with Area and Fixed point massage.



Press this button to start/stop kneading massage for feet/calves. There are three speeds F1, F2, F3 and F0 to stop.

②②  FOOT KNEADING Button

Press this button to start/stop swing massage for foot. There are three speeds F1, F2, F3 and F0 to stop.

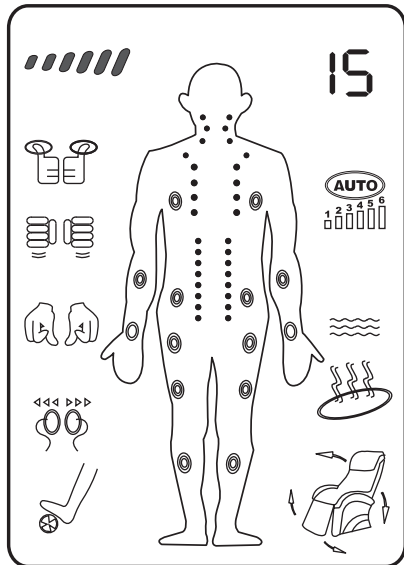
②③  FOOT SWING Button

Press this button to start(FA)/stop(F0) auto program for feet/calves massage.

②④  FOOT AUTO Button

* F1=Slowest, F2=Regular, F3=Fastest

LCD Features



The icons are explained

////// SPEED

 KNEADING

 TAPPING

 SHIATSU

 WIDTH

 FOOT MASSAGE

15 TIMER

 AUTO
1 2 3 4 5 6

 VIBRATION

 HEAT

Method of operation

1. Plug in the power cord, and then turn on the power switch (on the right side of the back of the chair).

2. Set the massage time or select from the automatic functions: AUTO or RELAX

■ Manual functions:

- A. Press the manual button to set the desired time, then choose from the KNEADING, TAPPING, MULTIPLE or SHIATSU massage functions.
- B. When using the KNEADING, TAPPING or MULTIPLE massage functions, you can adjust the massage strength by pressing the SPEED button. When using the TAPPING function, you can also press the WIDTH button to adjust the width of the rollers. You can press the UPWARD or DOWNWARD buttons to adjust the desired massage location when running the Area or Fixed point massage.

■ Automatic functions:

For automatic functions, choose from the AUTO (6 programs) and RELAX (5 programs) functions for fully automatic massage settings.

3. Special functions selection:

The VIBRATION and HEAT button can be operated separately to work with AUTO, RELAX and MANUAL programs.

If you do not want to have the foot or seat massage while in the auto programs (AUTO and RELAX), you can press the VIBRATION or FOOT MASSAGE button to turn off these function.

4. Stop:

Press the STOP button to stop the massage program. The massage rollers will automatically return to the storage position of the backrest, and the chair will return to its full upright position.

5. When finished, please turn off the power and unplug the power cord.

6. The chair comes with paddings that you can put in the backrest flap of the chair to adjust the intensity of the massage.

7. Please use a surge protector to protect your chair from current fluctuations.

Method of operation

Problem

Troubleshooting Methods

No Power	1. Make sure power switch is on, the line icon (–) should be pushed in – Test chair, continue to next step if needed. 2. Check each end of the power cord (where the power cord plugs into the chair, and where it plugs into the wall outlet) and make sure each end is securely plugged in– Test chair, continue to next step if needed. 3. Test wall outlet with another appliance – Test chair, continue to next step if needed. 4. Change fuse near power switch (7 AMP)(Reference page 13) - Test Chair.
No Display on Remote, but chair does respond to commands/ buttons pressed.	1. Turn off power switch, the circle icon (O) should be pushed in. 2. Unplug the power cord (for 10 seconds) 3. Plug back in the power cord. 4. Turn back on power on the switch, the line icon (–) should be pushed in– Test chair remote, continue to next step if needed. 5. Check the each end of the wire which connects the remote control to the chair, you will need to open up the remote control (5 screws) to check these connection inside the remote control – Test Chair.
When reclining, you can hear a squeaking noise	1. Determine which recline function is making the squeaking noise by testing each of the reclining motors (Footrest, Backrest, and Rotate). 2. Once you determine which motor/s are making the squeaking noise, lubricate where the motor travels in and out of its housing (underneath the chair) with either WD-40 or 3 in 1 Oil – Test Chair, continue to next step if needed. 3. Use either WD-40 or 3 in 1 Oil to lubricate the side bolts on the chair (which connects the backrest to the chair seat frame). These bolts are located in between the chair's armrest and each side of the backrest – Test Chair.

Problem

Troubleshooting Methods

Footrest/ Backrest/ Rotate motor
cannot go up/ down

1. Remove the right (when sitting in the chair) armrest. (*Please note: to be careful to not damage your flooring or the chair when doing this step). Physically tip the chair on its right side, so the right side (same side where you removed the armrest) is touching the ground, and that the bottom of the chair is exposed.
2. Check color coded connections/ plugs underneath the chair. Make sure that connections/ plugs and wires that go into them are connected. (Footrest = Yellow; Backrest = Red; Rotate = White) – Test chair, continue to next step if needed.
3. Determine if motor or motherboard (underneath chair seat) needs to be replaced.
 - A. Disconnect motor connection/ plug which is not working and cross-connect it with a motor connection/ plug which is. (Footrest = Yellow; Backrest = Red; Rotate = White) *Please note: You can only cross-connect the color coded connections/ plugs (of the non working motor) with a color coded connections/ plugs mentioned above (with working motor).
 - B. After cross-connecting connections/ plugs, test with the remote control, the recline functions that originally did not work. Example: Backrest motor originally did not go up/ down. After cross-connecting Backrest motor connections/ plugs with the Rotate motor connections/ plugs, the buttons on the remote control which command the rotate to go up/ down, will now control the backrest motor to go up/ down (and vise versa, for the buttons on the remote control which command the backrest to go up/ down, will now control the rotate motor to go up/down).
 - C. If the motor which originally did not go up/ down still cannot go up down, after cross-connecting the color coded connections/ plugs and testing it with the remote control, then that motor needs to be replaced. However, if the motor which originally did not go up/ down can now go up/ down, after cross-connecting the color coded connections/ plugs, and testing it with the remote control, then the mother board needs to be replaced. (Reference page 15-16)
4. Contact service department to request for replacement parts, after determining which part needs to be replaced, after troubleshooting through above steps A through C.

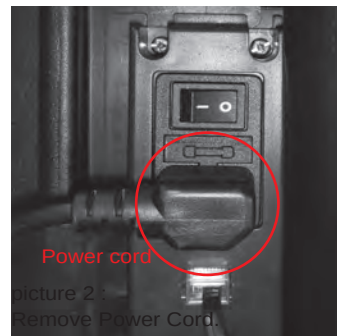
Please Note — Always unplug the chair's power cord from the electrical wall outlet when replacing any part/s and/or performing any maintenance on the chair.

How to Replace the Fuse (near the power switch).

1. Unplug the power cord from the chair itself.(Reference picture 2)
2. Use a small flat tip screw driver to pry out the fuse cartridge/ housing. Cartridge/housing slides out directly towards you.(Reference pictures 3-5)
3. Replace the fuse in the clamp (fused currently being used) with the fuse in the square enclosure (spare fuse). Spare fuses (7 AMP) can be purchased at any local electronics store.(Reference picture 6)
4. Slide back in the fuse cartridge/ housing.
5. Plug back in the power cord to the chair
6. Test chair to see if it powers up. You should hear a “beep” sound when there is power to the chair.



picture 1 :
Right side view of chair.



picture 2 :
Remove Power Cord.



picture 3 :
Fuse cartridge/ housing.



picture 4 :
Use flat tip screw driver to pry out.



picture 5 :
Fuse cartridge/ housing slides out toward you.



picture 6 :
Spare fuse and fuse being used

How to Replace the Massage Module in the Backrest

1. Release the bottom lock beneath the chair backrest, and push forward the chair backrest so that it rests on top of the chair seat cushion. (Reference picture 1)

2. Unfasten the four screws on the back. Then remove the backrest cover. (Reference picture 2)

3. Unfasten the ten chrome screws along the chair back massage module. (Reference picture 3)

4. Unplug the six connections connected to the chair back massage module. (Reference picture 4)

5. Lift out the chair back massage module, and exchange it with the replacement chair back massage module.

6. Fasten the ten chrome screws along the chair back massage module.

7. Plug back in the six connections on the chair back massage module.

8. Put back on the backrest cover. Fasten the four screws on the back.

9. Fold back the chair backrest until you hear a "click" sound, which locks the chair's backrest into place.

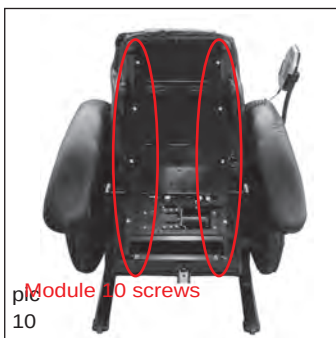
10. Test all of the chair functions.



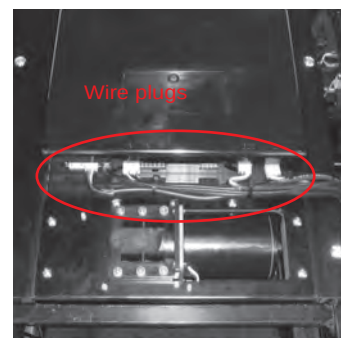
picture 1 :
Release lock.



picture 2 :
Four screws on backrest cover.

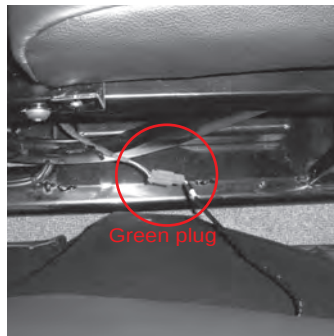
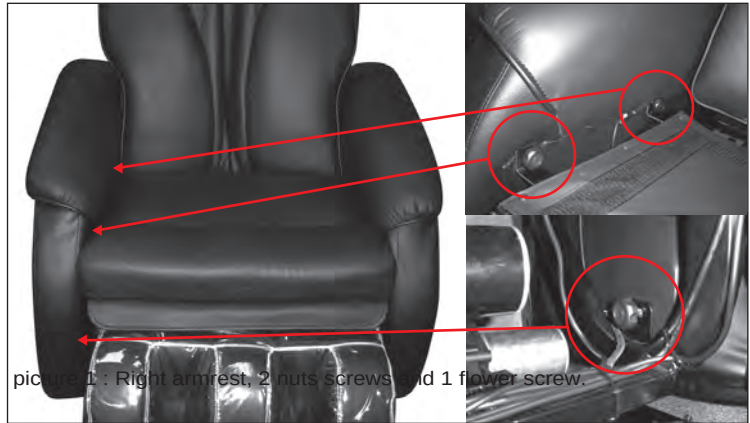


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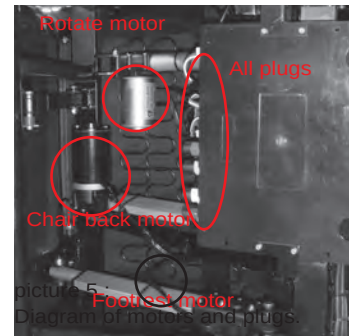


How to Replace the Hydraulic Motors (located underneath the chair)

1. Remove the right (when sitting in the chair) armrest. You will need to unfasten two flower nuts, one flower screw, and unplug one wire connection (connection # 7, green in color)(Reference pictures 1-3).
2. (*Please note: to be careful to not damage your flooring or the chair when doing this step). Physically tip the chair on its right side, so the right side (same side where you removed the armrest) is touching the ground, and that the bottom of the chair is exposed(Reference picture 4).
3. Locate the motor which needs to be replaced(yellow plug = footrest; red plug = backrest; white plug = rotate)(Reference picture 5).
4. Disconnect the color coded plugs.
5. Locate the bolts and nuts on each end of this motor.
6. Unfasten the nuts and bolts, and slide out the bolts.
7. You may need to cut any tie downs (zip ties) to completely remove the motor from the frame. Please be careful to only cut the tie down (zip ties) and not the wires.
8. Get replacement motor and align it where the old motor was.
9. Slide in the bolts on each end of the motor and fasten the bolts.
10. Connect the color coded plugs.
11. Test to see if the newly replaced motor can go up and down.
12. Tip the chair back upright.
13. Plug in wire connection (connection # 7 green in color), and install armrest by tightening the two flower screws and one flower nut.

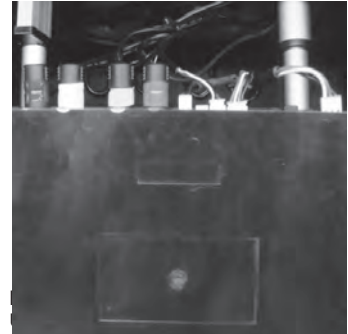


picture 2 :
Wire connection # 7 (Green in color).



How to Replace the PC Board (underneath the chair seat).

1. (*Please note: to be careful not to damage your flooring or the chair when doing this step).Physically tip the chair on its back side, so that the back side is touching the ground, and that the bottom of the chair is exposed.(Reference picture 1)



2. Locate the bottom pc board unit and unplug the 8 connections connected to the outer side of the pc board. (Reference picture 2)

3. Unfasten the two screws which secure the bottom pc board unit to the chair's steel frame. (Reference pictures 3 & 4)

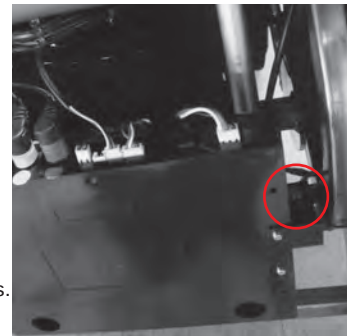
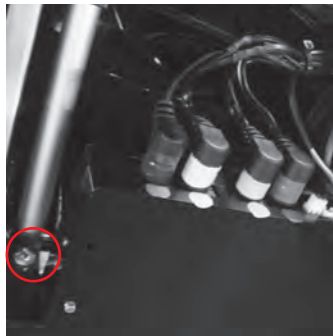
4. Completely pull out the bottom pc board unit and exchange it with a replacement pc board unit.

5. Refasten the two screws which secure the bottom pc board unit to the chair's steel frame.

6. Plug back in the 8 connections to the outer side of the pc board.

7. Tip the chair back upright.

8. Test to see if replaced pc board is functioning correctly. Test vibration, recline, and calf rest/ footrest massage functions (especially, test whichever function did not work before with the original pc board).

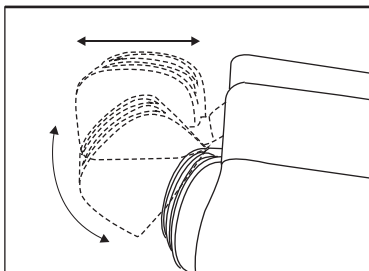


rews.

Footrest function

CAUTIONS:

To prevent injuries, DO NOT stand on the footrest.



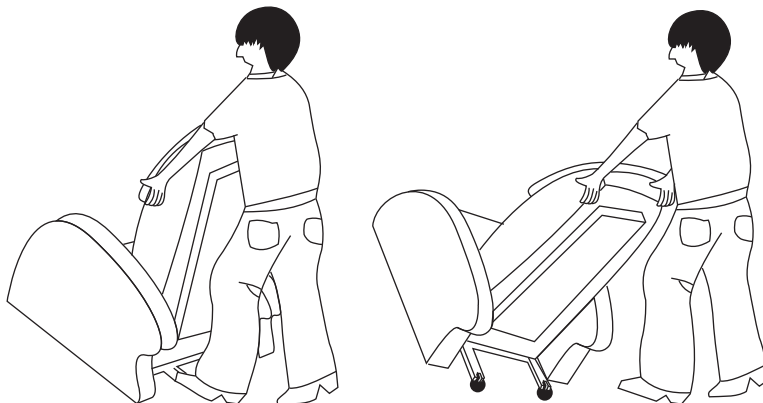
How to move the chair

Step1

Step on the caster.

Step2

Pull down the backrest, then push the chair forward.



Product specifications

Product Name : Inversion Therapy The Infinity Massage Chair

Massage Route : 69CM

Recline Angle : 116°~183°

Power Voltage : AC100V~240V 50Hz/60Hz

Power Consumption : 60W~100W

Motor Voltage:DC24V

Weight : 77kgs±3kgs

Chair Dimensions: Approx. 38×45(70)×46(34) inches

*Number in () represent dimensions when fully reclined and with footrest flat.

PRODUCT QUALITY AND WARRANTY (U.S. only)

Our massage chairs are designed by experienced professionals and authorities in the field of natural healing and are manufactured with the finest materials and processed under stringent quality assurance procedures. Combined with the technology of modern science, our massage chair is equipped with unique therapeutic functions and features designed for every individual living in the stressful age of computers. Mimicking the hands of a real masseuse, our massage chair is a product of both art and science of massage therapy.

Every massage chair is covered with a one (1) year limited manufacturer's warranty from the date of delivery and utilized under normal household use by the original purchaser only. Within the period of one year after delivery, Infinite Therapeutics will replace or repair, exchange defective parts without any charge to the customer provided the defective part or assembly is returned by the original purchaser, freight prepaid, to Infinite Therapeutics. Proof of purchase (copy of sales order form or sales invoice) must be included. The term "parts" here include motor, electrical, mechanical and electronic parts and assemblies, roller mechanism and control. Labor is free of charge within the period of one year.

Limited Warranty:

Labor: Covered under the limited warranty for 1 year, if the chair is brought to and picked up, or shipped in to our office in Infinite Therapeutics. Transportation/ Shipping to and from our office is not covered under the limited warranty. Parts: Covered under the limited warranty for 1 year. Shipping (regular ground service) for the electronic and mechanical moving part/s within 1 year is covered under the limited warranty. Shipping after 1 year is not covered under the limited warranty. Any parts that need to be replaced due to abuse, misuse, or overuse are not covered under the limited warranty. Cosmetics: Not covered under the limited warranty. "Cosmetics" of the chair consists of any of the chair's outer coverings, fabric, remote control handle, caster wheels, etc.. The above limited warranty covers the electrical and mechanical moving parts of the chair only. Extended Warranty: Any extended warranty offered is not covered under the limited warranty. Please contact your seller for more information.

Limitation:

The limited warranty does not cover upholstery, furniture parts like non-mechanical, outer coverings or fabrics. Replacement furniture parts are available upon request at reasonable cost. The seller has the sole discretion of voiding the warranty if the defect, after investigation, was found to be the cause of misuse, abuse, accident, damage, alteration, mishandling and overuse from commercial setting and application.

The warranty is extended to the original purchaser of the unit only and excludes all other legal and/or conventional warranties. The responsibility of Infinite Therapeutics if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is Infinite Therapeutics liable for incidental or consequential damages of any nature whatsoever. Some States do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

The product warranty for commercial setting and application is only one (1) year parts and ninety days (90) labor.

Obtaining Service:

To obtain servicing, the customer must provide proof of warranty status. Customer is responsible for sending in completed warranty registration card. Valid forms for proof of warranty status are original sales order, copy of delivery receipt, credit card statement, or returned check.

Customer is responsible for basic troubleshooting with the guidance and instructions of a certified technician over the telephone or in an e-mail. Customer is responsible for taking any pictures/ photos of the damage/s to the chair and sending them in to the servicing department. Customer is responsible for replacing fuses (3), bottom hydraulic motors (3), and backrest massage module.